

Longlevens Surgery Newsletter December 2021

Time to reflect

2021 has again been a time of challenges and change and we are certainly not through the other side yet with the rise in COVID19 cases and differing variants.

The Practice continues to operate with an open door (masks in place please) service to our patients with a number of differing processes which we would like to share with you below.

- We have continued to see patients face to face when needed
- We have given patients the choice now to be seen if required face to face which might be a longer wait time or speak to us over the telephone
- Our normal nurse appointments for routine screening cytology, immunisations for children etc. have carried on and will continue
- Some routine reviews that can be postponed have been due to the COVID booster crisis and staff being redeployed

Christmas Opening

Our Christmas Opening times:

- ❖ Closing 6.30pm on Friday 24th December, re-opening Wednesday 29th December 8.30 am
- ❖ Closing Friday 31st December 6.30pm, re-opening Tuesday 4th January 2022 at 8.30 am

COVID 19 Vaccinations

We are still providing COVID vaccinations as a priority this side of Christmas (8.30am – 12.30pm and

12.30pm – 5.00pm) at Churchdown Community Centre.

This is open to anyone 18+ for a 1st/2nd/booster, 16 – 17 for 1st/2nd and 12-15 year olds registered at this practice for 1st/2nd. If 18+ you must be 28 days post positive COVID Result and if 12-17 you must be 12 week post positive COVID Result.

For more information about eligibility or to book an appointment for Tuesday or Wednesday please call our booking team today 07917920914, 07917920913, 07436030790, 07436030258. Please do not call the surgery.

Do not delay as clinics here will be very limited in 2022 and you may need to travel further afield to get vaccinated.

Staffing

Dr Webster has now retired from the Surgery. His patients will be reallocated to our two new salaried Doctors Dr Bowen and Dr James in the coming weeks. Dr Bowen has already started (M) and Dr James (F) starts in January. We hope you will get to meet them in due course.

We also welcome Sophie and Garrett who are our Advance Nurse Practitioner who are experts in urgent care. You will likely speak to them if you need on the day urgent assistance. It will not always be a GP that calls you back. This is a new model of working and one that many Practices use. This frees up our GPs to deal with the more chronic conditions.

Please always think about other avenues of care before you call us. Self-management, pharmacy advice, minor injury units.

Thank you and a Very Merry Christmas and Happy New Year 2022